

Contents

This Help file is intended to assist you with the installation of your Microsoft Internet Information Server software. After installing Internet Information Server, you will find more information about the software you have installed in the Help files for Internet Service Manager.

[Welcome](#)

[Selection of Components to Install](#)

[Setup Error Messages](#)

Welcome to Setup for Internet Information Server

This program will help you install one or more components of Microsoft Internet Information Server.

During the installation process, Setup will not be able to install system files or update shared files if they are in use. Before proceeding, it is recommended that you close any open programs.

To close applications without exiting Setup

1. Check for open applications on the Windows NT Taskbar.
2. For any application you want to close, right-click its icon on the Taskbar.
A menu appears.
3. From the menu choose **Close**.

Note The Windows NT Control Panel and Microsoft Internet Information Server Setup must remain open.

Selecting Internet Information Server Components to Install or Remove

All of the following components are selected for installation by default. If you do not want to install a particular item, click the box next to it to clear it.

Internet Service Manager installs the administration program for managing the services.

World Wide Web creates a WWW publishing server.

WWW Service Samples installs sample HyperText Markup Language (HTML) files.

Internet Service Manager (HTML) installs the HTML version of Internet Service Manager to administer the services through a browser.

Gopher Service creates a gopher publishing server.

FTP Service creates a File Transfer Protocol (FTP) publishing server.

ODBC Drivers and Administration installs Open Database Connectivity (ODBC) drivers. These are required for logging to ODBC files and for enabling ODBC access from the WWW service.

Important If you want to provide access to databases through the Microsoft Internet Information Server, you will need to set up the ODBC drivers and data sources by using the ODBC applet in the Windows NT Control Panel.

If you have an application running that uses ODBC, you may see an error message telling you that one or more components are in use. Before continuing, close all applications and services that use ODBC.

To install a Microsoft Internet Information Server component

Make sure the box next to the component option you want to install is selected. The word *Install* should appear in parentheses next to the component name. If *Install* does not appear, the component is already installed on the computer.

To remove a Microsoft Internet Information Server component

Clear the box next to the component option. The word *Remove* should appear next to the component name. If *Remove* does not appear, that component is not installed on the computer.

To change the directory in which to install Microsoft Internet Information Server

Click the **Change Directory** button and type the complete directory path in the dialog box.

Installation Maintenance

Setup has entered maintenance mode because it found that one or more components of Microsoft Internet Information Server are already installed on the local computer. Multiple instances of Internet Information Server cannot reside on the same computer.

To modify the Internet Information Server services on the local computer, click the appropriate button.

- * Use the **Add/Remove** button to change your current Internet Information Server configuration by adding or removing individual components. From the list that appears, you can select items to add that you did not install in a previous Setup and select items to remove that you previously installed.
- * Use the **Reinstall** button to install a fresh copy of the same set of components and files that you have already installed. This option does not add any additional components to your system configuration. It simply refreshes the program files for your current configuration.
- Use the **Remove All** button to remove all Internet Information Server services and program files from the computer. This option does not remove any content or sample files from your system. If you wish to remove those files, use the Windows NT Explorer.

Disk Location

Setup must be told where your Microsoft Internet Information Server setup files are located.

If you are running Setup for the first time, your Microsoft Internet Information Server setup files are on the Microsoft Windows NT Server compact disc. The appropriate drive letter and directory will appear by default.

If you are connected to a network, the setup files can be located on a shared network directory.

Select Directory

Setup must be told in which directory Microsoft Internet Information Server should be installed. Use this dialog box to select the appropriate directory.

Removal of a Running Service

Setup is attempting to remove a running service. You must stop the service by clicking the **Yes** button to allow Setup to remove the service from your Microsoft Internet Information Server installation.

Problem Copying Files

Setup cannot find the Microsoft Internet Information Server distribution files where you specified the files would be; or Setup cannot create the destination directory or files because you do not have permission; or the remote computer is not running.

Setup has Ended

Setup has been interrupted or has successfully completed the installation or removal of specified components.

Publishing Directories

Type the path of the home (root) directory for each service you are installing. You can accept the default directory and place all files to be published in that directory. Unless configured otherwise, the files in that directory and all subdirectories will be available to clients.

If you have existing files to be published, type the fully qualified path to your files.

Setup does not allow network shares to be specified as root publishing directories. If your files are stored on a network share, you will need to use Internet Service Manager to configure your publishing directories after Setup has completed.

Installation Directory

You can allow Setup to install the software in the default directory, or change directories. To select a directory, click the **Change Directory** button and type the new directory in the dialog box. If the installation directory does not exist, Setup will create it.

Setup Error Messages

Setup cannot copy *filename*.

The Setup program cannot copy the specified file. Your computer may be out of disk space. Delete some files to free some disk space.

Cannot load Inetstp.dll. Please install from the Microsoft Internet Information Server Setup directory.

The Setup cannot find Inetstp.dll. Make sure Inetstp.dll is in the same directory as Install.exe. Also, make sure you are running the correct version of Microsoft Windows NT (version 4.0).

Email name cannot be empty.

In the **Gateway Specified** dialog box, you need to type your full e-mail name. You cannot leave this box empty.

Invalid directory. Please make sure the input in the directory is corrected.

The Setup program cannot find the specified directory. You must specify a valid directory name.

Microsoft Internet Information Server 1.0 setup was interrupted before your new software was fully installed. You can run Microsoft Internet Information Server 1.0 setup in its entirety at a later time to complete the installation.

You have interrupted the Setup program. You must use the **Remove All** button and then reinstall the system.

Microsoft Internet Information Server 1.0 setup was not completed successfully.

Some errors occurred during installation. Please use the **Remove All** button and then reinstall Internet Information Server.

Microsoft Internet Information Server Setup requires administrator privileges to run. Please ask your Windows NT administrator to install Microsoft Internet Information Server Software for you.

Your account does not have administrator privileges. Only an account with administrator privileges can run the Setup program.

Password does not match the confirm password.

The password you typed as the confirm password does not match the password. Retype the password correctly.

Setup cannot create *directoryname* directory.

The Setup program cannot create the designated directory. Make sure you have enough disk space and that the directory is valid.

Setup cannot create *directoryname* for copying. Please make sure the target machine is running and you have administrator permission on the target machine.

The Setup program cannot write to the destination directory. Make sure there is enough free disk space on the computer and that files do not already exist in the destination directory.

Setup cannot determine the remote machine's operation system type. Microsoft Internet Information Server 2.0 can only be installed on Windows NT. Please make sure your remote machine name is correct.

The Setup program cannot determine the operating system for your computer. Talk to your administrator about it. You may need to upgrade to Windows NT Server version 4.0.

Setup cannot load "inetstp.inf". Please install from the Microsoft Internet Information Server Setup directory.

Setup cannot find inetstp.inf in the Setup directory. Make sure the file is in the same directory.

Setup cannot open filename for copying.

The Setup program cannot open the source file for copying. Please make sure the file exists on the compact disc or other source location.

The install directory you specified is not a fixed drive. Please specify a fixed drive location.

You specified a network drive or removable device as the location for installing the writeable \Inetsrv directory. The drive you specify must be on a local computer and it must be writeable.

There is not enough disk space on your drive: to install the Microsoft Internet Information Server. Please remove some files from your hard disk and try again.

There is not enough free disk space on your computer to install Internet Information Server. Please delete some files to free some more space.

Unable to create directory.

The Setup program cannot create the designated directory. Make sure you have enough disk space and that the directory is valid.

Usage: setup <-b batch file name >

The Setup program usage is incorrect. The error message displays the correct syntax.

You already have the component installed. Please use the Remove All options to remove the component.

The **Add/Remove** button was selected when all the components are already installed. Use the **Remove All** button to remove the component, then reinstall.

You cannot specify a network directory as publishing directory.

You must specify a directory on your computer as a publishing directory.

You do not have an Internet domain name declared for this machine. To insure proper gopher functionality, an Internet domain name should be configured through the Network Control Panel Applet.

You must specify the domain name for this computer.

You must specify at least one Access Server.

You must specify at least one server name. If you do not know the server name, contact your administrator.

Help not available.

Help not available.

Help not available.

Help not available

Help not available

